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Frequently Asked Questions--Res-Com 2000

Red light does not come on when powered up.

Door doesn't go in desired direction when pressing transmitter.

Red light does not come on when powered up.

Power for the *Res-Com 2000* and the attached receiver comes from the two black wires connected to a 24 VAC transformer. The transformer has two wires on the 24 VAC side. Be sure one RC2K black wire is connected to one of the two 24 VAC wires and the other RC2K black wire is connected to the other 24VAC wire. You'll notice when first powered up the red LED will blink slowly for ten seconds. This time period initializes the *Res-Com 2000* and prevents the *Res-Com 2000* from accidentally triggering the opener when there is a momentary power interruption.

Door doesn't go in desired direction when pressing transmitter.

Pressing the transmitter simply triggers the Res-Com 2000 control box. The Res-Com 2000 is simply a group of relays that trigger the operator in a preset sequence. By pressing the transmitter one, two, or maximum of three times, you'll be able to open, stop, or close the door.

Sequence of relay operation for the *Res-Com 2000*

Power up:	10 second initialization period
First Activation:	Stop
Second Activation:	Open
Third Activation	Stop
Fourth Activation	Closes
Repeats:	Stop, Open, Stop, Close, Stop, Open, Stop, Close, Stop.....

Questions: Contact factory at 800-736-6466 (800-7 DOMINO)