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Frequently Asked Questions—Entry Door Keypad

After programming a new code, it won't trigger the electric strike.

Sometimes during programming the “code grouping” setting may have been changed to where one of the groups may have become deactivated. Simply activate the code group that your new code was programmed into or activate all code groups by completing the following directions.

E E E <your master code> E [one green flash] 4 (wait for the blinking lights: 3 quick reds, 2 quick reds, 1 quick red) E [one green flash] E. Now all code groups are activated.

Questions: Contact factory at 800-736-6466 (800-7 DOMINO)